

Preparing For Your Custom Hardwood Flooring

Each floor that we craft at Mountain Craft Wide Plank is unique, made to meet the specifications of each individual client. There will be a lead time between the time that you place the order, and the time that your flooring is ready for pickup and delivery. Now is a great time to make sure that your home and family are prepared and ready to receive and take care of your custom hardwood flooring.

- Ensure that your order placed with Mountain Craft is complete! Be sure that any stair nosing, shoe moulding, slip tongue, registers, etc. were not forgotten. A walk through of the area where the hardwood will be installed can help ensure that no items are forgotten!
- Now is also a good time to consider purchasing any touch up stain or cleaning products from Mountain Craft that you anticipate needing (Customers who purchase a floor with a Rubio Monocoat finish will be provided with one bottle of Rubio Soap concentrate and a spray bottle free of charge. Future purchases to replenish cleaning supplies are the responsibility of the homeowner.)
 - Any touch up stains or other products that you may need should be available for purchase through Mountain Craft Wide Plank. If not, we should be able to point you in the right direction.
- Flooring should be one of the last jobs completed in a construction environment. It is especially important that “wet work” such as drywalling, painting, tiling, etc. be finished prior to the installation of hardwood flooring. These “wet” jobs release large amounts of moisture into the environment and this increased moisture could pose a risk to your hardwood flooring.
- If your flooring is being installed by someone else, now is a good time to begin communicating with them about expected lead times, making sure you are on the same page with acclimating the wood, etc.
- If a mixed width product has been ordered, make sure you have a plan for the pattern to install. Will it be a “random lay?” Will there be a repeating pattern?
- Consider purchasing and using felt (or rubber or some other non marring material) pads for the “feet” of furniture, chairs, stools, etc. These are inexpensive and can be found from a variety of retailers including Amazon, Walmart, etc.
- Use the Mountain Craft Wide Plank provided hygrometer(s) to monitor relative humidity levels in the home. Remember, hardwood performs the best between 30-50% humidity. This applies during acclimation, during installation, and through the life of the floor. If your home is well out of this range, prior to receiving your flooring would be the best time to make changes to correct the issue. Humidity levels should be monitored prior to, during, and after the installation of your hardwood flooring. Keep in mind the adage to “acclimate high, stay high, OR, acclimate low, stay low.” For example, If your home

hovers around 45% humidity during acclimation and installation, try to keep your home close to this level for the life of the floor.

Receiving a Delivery of Hardwood Flooring

- Your hardwood flooring will arrive on the delivery truck in multiple large “package” wrapped in plastic, depending on the quantity of flooring ordered (approx. 500-900 sq. ft per bundle)
 - When preparing to unload the truck, be aware of the significant weight that you will be required to lift. Each large “package” will consist of dozens of smaller “bundles” consisting of 4-12 planks 8-12’ long, depending on the width of the planks. An average bundles may weigh between 60-100 lbs, depending on the species, width of the planks, etc. Some bundles may require two people to move it, depending on the bundle and the individuals.
 - Having a few extra sets of hands to help get the truck unloaded is a good thing. Generally, a portion of your delivery fee will be partially calculated based on the time it takes to unload the truck. So, the more quickly and efficiently the truck is able to be unloaded, the lower the delivery charge
- When preparing a spot in the home to store the hardwood during acclimation, be aware that bundles that are 12’-14’ long may be present. This will require a fairly long “footprint” to lay the flooring
- The flooring will need to be “ricked up” to properly acclimate, per NWFA specifications. Provided kiln dried drying sticks should be used to separate hardwood flooring into “layers.” If done properly, each plank of hardwood should be exposed to air on all 6 sides. This will ensure that your hardwood flooring acclimates properly. (File Attached w/picture)
- With hardwood flooring separated in this manner, it is a good time to look over individual planks and make sure the order is as expected. We do not anticipate ever sending a customer an unsatisfactory product, but if there are any issues, the sooner they are caught, the better.

We are hard at work on your custom flooring order and are excited to see the finished product! By reviewing the suggestions above and acting on them where necessary, you can ensure that you and your home will be prepared for your custom hardwood flooring.